



Elevate VBC – Refund Policy

1. *When you accept an offer to participate, you accept the financial obligations for the entire club fee for that season. When teams are comprised, monies immediately go directly into apparel, uniforms, tournament entry, travel, staffing and other fees.*
2. *Refunds will not be given to athletes who choose not to play because of conflicts, team or coaching assignments, or an individual's amount of playing time. Prorated refunds will be considered for athletes who suffer season-ending injuries or illness while playing on an Elevate VBC team, on a case-by-case basis with a physician's letter. Injuries occurring outside of Elevate VBC will not be eligible for a refund.*
3. *Dues are NON-REFUNDABLE for ANY reason, even in the event that your daughter/son quits, is suspended or injured at any point in the season.*
4. *Partial refunds will be allowed until February 1st, prorated to the start of the season after dues have been paid in full.*
5. *The Club Director will review all requests and make all final determinations regarding full or partial refund(s) based on each individual situation.*
6. **COVID-19 Season postponement or cancellation addendum:** *In the unlikely event that the season is postponed, partially cancelled, or fully cancelled due to COVID-19 related circumstances, club dues will be refunded on a prorated basis to all participants based on actual number of practices that were held, and play events the participant was able to partake in.*
 - a. *Full season cancellation: A full season cancellation means the player and their team were unable to participate in any practices and did not play in any tournaments or scrimmages due to COVID-19 related causes. In the event of a full season cancellation, the amount of \$45 per player will be subtracted from the total refund amounts for club administrative costs.*

Badger Region Volleyball Association Policy On Unpaid Player Dues *[source: Badger Region Volleyball Association Club Director Handbook]:*

A Junior Club player must remit all club fees as specified by their Club/Team, within the club's scheduled time frame. If fees are unpaid at the end of the Club's season, the Club Director may use any legal means necessary to obtain payment, i.e. collection agency. Nonpayment will result in the athlete's name being submitted to the Badger Region Office, resulting in the athlete being restricted from registering or participating with the Region until the fees are paid. A letter requesting payment that includes the parent's name, player's name, player's age level and notification of this policy must be sent to the family and a copy to the region office. Club directors must notify the region office immediately when payment has been made and the hold will be taken off the player's membership in Webpoint.